PERSONAL SAFETY Guidelines

METROLINK

Stay Alert. Stay with Others. Speak Up.



Stay alert.

- Always be aware of your surroundings and the people around you, day or night.
- Use caution while using your cell phone or when wearing headphones near tracks or while waiting on station platforms.
- Trust your instincts. If someone or something makes you feel uneasy, move away, change seats and ask for help.
- Do not use or wear anything that will impede your vision or hearing.

Speak up.

- Scan your surroundings and report anything suspicious.
- Ask a Conductor for help.
- Share your concerns with a security guard or police officer.
- Call or text Metrolink's Security Operations Center (866) 640-5190 to report.



Stay with others.

- \checkmark Travel with another rider or in a group.
- ✓ Stay near other people.



Station safety.

- Look both ways before walking through parking lots. Use the marked crosswalks where provided.
- Watch your surroundings.
 Leave any places in which you are uncomfortable.
- Remove all valuables from plain view inside your vehicle.
- Park in well-lighted areas.
 Avoid parking in secluded parts of a parking lot. Stick to high traffic areas.
- Observe all signs and signals on the platform and at pedestrian crossings.



800-371-5465 (LINK)